DIGITAL TRANSFORMATION   STATE & LOCAL

CALSTRS®

Learn how Mentis is bringing digital change from cradle (i.e., Executive stakeholder conception) to grave (i.e., production deployment) for a State of California agency using its Enterprise Release Management (ERM) service.

About Our Client

The California State Teachers' Retirement System (CalSTRS) is largest educator-only pension fund in the world, and the second largest pension fund in the USA.

CalSTRS embarked on an effort (Pension Solution Implementation Project) to replace its current pension administration system, which is the custom-built pension administration system that client currently uses to manage and administer the Retirement Plan for employers, members, participants and their beneficiaries of the State. They have also implemented the SAP Enterprise Resource Planning software to provide general ledger, investment accounting, accounts payable, accounts receivable, asset management, travel management, cash management, supplier management, cost accounting and project accounting functions.
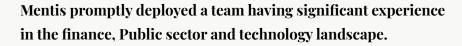
Business Need

Client wanted a vendor who has significant experience, exposure and expertise with their need.

Vender must be skilled in code deployment and environment support in multi-staged environments that include user acceptance, performance, pre-production, and disaster recovery environments to manage, support and coordinate activities related to environment changes for testing and releases. Selected vendor should review and provide feedback on appropriate project deliverables such as Implementation Plan, Transition Plan, Systems Operations Plan and ensure adherence to release management processes and tasks as documented in the approved project deliverables.

Business Solution

Mentis promptly deployed a team having significant experience in the finance, Public sector and technology landscape.

This team was capable of working across various technical platforms—Applications Middleware, and Infrastructure. Mentis team is operating at internal advisory level, consistently interacting with client's IT and line-of business senior management to improve Release management processes.

Mentis is also involved in coordinating with remote data centers and disaster recovery sites including work for:

— Software Development Lifecycle (SDLC)

— PMI/PMBOK methodology

— Release Management

— Software Configuration Management

— Agile Methodologies facilitating change management relationships between the Change and Release management team and technical production operations and development teams

Tools and Technologies

MS Visual Studio for TFS 2013

VSTS and Azure DevOps environment

JIRA

sagitec

Neospin (Sagitec solution)